



Grievance Procedures

Competitive team athletes by their nature create situations where everyone may not be happy at all times. This procedure is designed to help athletes and parents with questions, concerns, or problems that may occur during the course of the season. This will ensure open communication between all parties involved.

Naples Juniors Inc. encourages the athlete to take responsibility for their participation. We expect the player to talk to the coach first when she has a problem concerning her playing time or is unclear about what the coach expects either in practice or in competition. The appropriate way to do this is for the athlete to ask the coach what she needs to do to get more opportunities to play in matches.

1. The athlete must first speak to the coach to discuss the matter. If the matter remains unresolved or if the athlete has reasonable concern that speaking to the coach will not resolve the matter then the parent should request a meeting with the coach and player.
2. The parent should contact with the player's head coach to set up a meeting. Meetings are to be times or locations other than tournaments. If a parent during a tournament weekend approaches a coach, we have instructed the coach to refuse any controversial matter with the parent at that time. (24 Hour Rule) The recommend time for the parent and/or player to talk to a coach about a problem is a previously arranged meeting time either before or immediately after a scheduled practice.
3. The parent may request a meeting with our Director of Player and Coach Development for the program. In certain situations we may ask for the player to attend the meeting also. Meeting should be previously arranged. Meeting will not be scheduled during tournament weekends.

Other Grievance Policies

Naples Juniors Inc. Volleyball will not tolerate hostile, aggressive confrontations between parents, coaches, spectators, or players. Violations in this policy may result in the person(s) being dismissed at the board of directors' discretion.

Board of Directors

Each and every one of our directors has a vital role in assuring the success and development of Naples Juniors Inc. When a parent has a question or concern in regards to anything other than player development/coaches we encourage the parent to first address their concern with the appropriate board member.

If the parent finds his/her question remains unresolved the parent may then contact the director of business.

Travel and Lodging

Parents will be given information about hotels and directions to hotels by January 15th of each season by our Hotel Director.

A tournament begins when a team leaves from home base and does not end until the team returns to home base.

Guidelines

The coach will select a time of departure for the Naples Airport when traveling to a tournament; the team is expected to travel together.

Each parent will be required to select a tournament on his/her player's schedule to assist in driving a rental van to and from the tournament.

When at a tournament proper behavior and manners are required at all times. Remember you are always representing Naples Juniors Inc.

When at lodging location players are NOT permitted to leave the premise at any time. Naples Juniors Inc. strongly believes in team unity and development.

Coaches will assign players' rooms, which will change every tournament.

The coach will decide a "lights out" time for every tournament. Players are expected to stay in their rooms after this time. Failure to do so may result in suspension.

For safety reasons during tournament weekends athletes must always travel in pairs when walking around premises.

Each is required to have a team mom for all travel for chaperone and safety concerns.

The player must have paid the team mom \$10 for each day of their tournament meals by the practice before the tournament. Players must also bring money for additional meals. Excluding the all 12s and Developmental teams, which are to provide their own food and water for the day.

In the event that a friend/family member attends a tournament it should be understood that the player's first responsibility is her team.